

## Terms and Conditions

1. The prize draw (the "Prize Draw") is open to customers of Equity Housing Group who are aged 18 years old and over, who provide their email address as part of the data update process.
2. Employees or agencies of Equity Housing Group, its group companies or their family members, or anyone else connected with the Prize Draw may not enter the Prize Draw.
3. Entrants into the Prize Draw shall be deemed to have accepted these Terms and Conditions.
4. By submitting your personal information you agree to receive emails from Equity Housing Group containing offers and services that we think may interest you. You will be given the opportunity to unsubscribe on every email that we send.
5. To enter the Prize Draw you must have set a direct debit with Equity Housing Group, and have a clear rent account, non breach of tenancy and a period of six months of consistent Direct Debit payments once you have given us your details.
6. Only one entry per household. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
7. The closing date of the Prize Draw is **23:59 on 31 March 2019**. Entries received outside this time period will not be considered.
8. One winner will be chosen from a random draw of entries received in accordance with these Terms and Conditions. The draw will take place on Friday 30 August 2019.
9. The winner will receive £150 Love2Shop vouchers
10. Equity Housing Group accepts no responsibility for any costs associated with the prize.
11. The winner will be notified by either email or phone on or before Friday 20 September 2019. If a winner does not respond to Equity Housing Group within 14 days of being notified by Equity Housing Group, then the winner's prize will be forfeited and Equity Housing Group shall be entitled to select another winner in accordance with the process described above (and that winner will have to respond to notification of their win within 14 days or else they will also forfeit their prize). If a winner rejects their prize or the entry is invalid or in breach of these Terms and Conditions, the winner's prize will be forfeited and Equity Housing Group shall be entitled to select another winner.
12. The prize will be sent to the winner by Equity Housing Group, by special delivery, by post.
13. The prize is non-exchangeable, non-transferable and is not redeemable for cash or other prizes.
14. Equity Housing Group retains the right to substitute the prize with another prize of similar value in the event the original prize offered is not available.
15. Equity Housing Group shall use and take care of any personal information you supply and/or update as described in its privacy policy, a copy of which can be seen here - [www.equityhousing.co.uk/privacy-policy](http://www.equityhousing.co.uk/privacy-policy) and in accordance with data protection legislation. By entering the Prize Draw you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your Prize Draw entry.
16. Equity Housing Group shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure.
17. Promoter: Equity Housing Group, Armitt House, Monmouth Road, Cheadle Hulme, Stockport SK8 7EF

