



Annual gas safety checks:

Your safety is our main concern. Around 30 people die each year from carbon monoxide poisoning, usually caused by gas appliances and flues that have not been properly installed or maintained. As your landlord we must by law make sure there is an annual service and safety check carried out on all the gas-fired appliances we own, such as gas fires, boilers, warm-air units and water heaters.

A Service Contractor will contact you direct with an appointment. You can change this to another date or time if it's not convenient. You must allow us access to your home to do these safety checks. If you do not allow us access, it is a breach of your tenancy and you could lose your home. This is for your safety.

Gas fires:

You need our permission to install a gas fire. It must be done by a Gas Safe registered engineer and you will need to send us a copy of the safety certificate issued once it has been fitted.

Gas cookers:

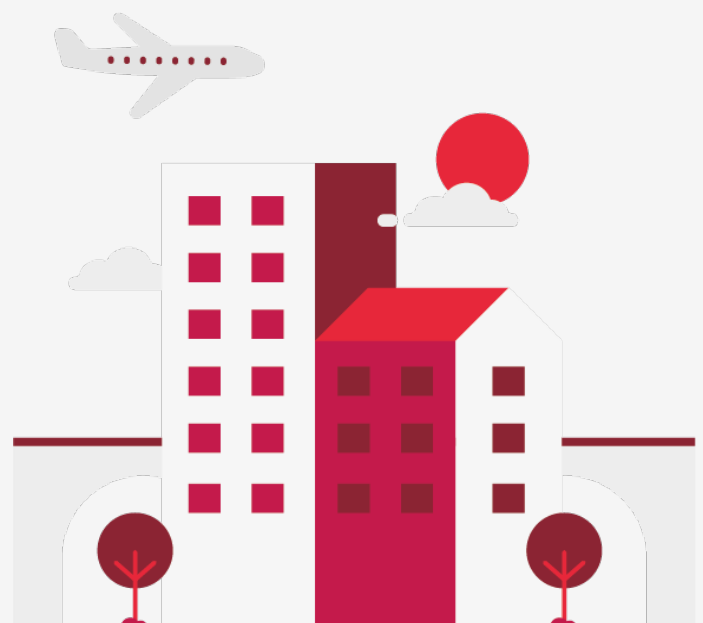
You don't need our permission to fit a gas cooker if there is already a supply of gas, but you should get a Gas Safe registered engineer to carry out the work.

Gas supply:

If your home doesn't have a gas supply and you want to arrange one, you must seek our permission before contacting a supplier.

Safety precautions:

- Never use a gas appliance if you think it isn't working properly
- Never cover an appliance or block the combustion air vents
- Never block or cover outside flues
- Never sleep in the same room as a gas fire
- Carbon monoxide alarms are a useful precaution - if you decide to buy a one, make sure it meets current safety standards (BS 7860 or BS EN 50291) and carries the kite mark.



Equity's guide to Gas Safety



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If you smell gas TAKE IMMEDIATE ACTION:

- Put out all naked flames and cigarettes
- Do not switch on any appliances, lights, door bells or mobile phones
- Open all doors and windows and keep them open until the leak is stopped
- Check to see if your gas tap, fire or cooker has been turned on accidentally
- Check to see if any pilot lights have gone out; this is usually

- your boiler or cooker (if it is gas)
- Turn off the gas supply - in most homes or properties the gas lever is next to the gas meter.
- Leave the property if the escape continues and await the emergency gas engineer to arrive.

Phone NATIONAL GRID to report any leaks on 0800 111 999 - but make sure you leave the area before using your mobile phone.



If you're concerned, please contact us:

Email Us: customersolutions@equityhousing.co.uk

Call us: **0300 123 4460**

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